Recent Updates Made on Portal

Particular	Users Involved	Module affected	Earlier Process	Reformed Process
Associated BTP List Now Available in Establishment Dropdown While Issuing Contracts for Candidates with Basic Training	1. Establishment 2. TPA 3. BTP	Contract	For selecting the Basic Training Provider (BTP), drop down should list all associated BTPs for that establishment when an establishment wants to choose a BTP they had to copy & paste the BTP ID.	For simplicity, a dropdown list containing BTPs who offer **courses mapped** with establishment should be made available.
"Sent For Correction" Contracts Have Been Auto - Approved	1. Establishment 2. TPA 3. SSC 4. AAA	Contract	The Approving Authority had the right to send back the contracts if they find any discrepancies, but many establishments failed to re-issue the contracts with required changes.	All the contracts had the status of sent for Correction till 16th February 2022 were auto – approved as per the directive from Ministry to avoid the backlog. All the contracts generated post 16th February 2022, the approving authority can send back the contract for correct within 15 days of contract is signed and in next 15 days the Approving Authority can reject the contract.
Technical Qualification Rename:	Candidate	Candidate Profile	Technical qualification under "Add Education" in the apprentice profile.	Technical qualification in the apprentice registration module renamed as "Trained under schemes" to avoid confusion among apprentices.
Photo & Signature Preview	Candidate	Candidate Profile	**Facility to view** photo and signature of the candidate post uploading was not available from the candidate's Login.	Preview option for photo and signature of candidate with minimum and maximum size criteria with resolution made available for candidate profile to show how a contract would look like. Now candidate can review
Removal Of Assessment Linkage from Last Quarter Claim	1. Candidate 2. Establishment 3. Sector Skill Council (SSC) (All Users)	Claim and Re-imbursement	**As per the NAPS guidelines,** Payment for last quarter to the apprentices by the establishment shall be made only after apprentices appear for the assessment.	Now the portal will not hold the claim because of pending assessments even though attempting the assessment is still mandatory, without the assessment the candidate will not be considered as successfully completed their apprenticeship training.
Change In Basic Training (BT)	1. Candidate 2. Establishment	1. Contract	There was no validation kept in Basic training	The Basic Training Exemption Criteria mentioned in the course

Exemption Criteria.	3. TPA 4. Sector Skill Council (SSC) (All Users)	2. Candidate Profile	exemption criteria, every establishment and TPA were free to choose any qualification of the candidate for the BTP exemption	curriculum created by Establishment, SSC or NSDC should match with the Qualification updated by the candidate in his/her profile.
Symphony Access to All SSC	SSC	All Module	There was no provision to raise ticket by SSC on the issues faced by them	Now all the Sector Skill Councils can raise incidents in symphony related to Apprenticeship portal directly through their symphony login.
Change In Contract Termination Request:	1. Candidate 2. Establishment 3. TPA 4. Sector Skill Council (SSC) (All Users)	Contract	No limitation on number of Contract termination request to be raised by the establishment and candidate	Now Contract termination request can only be initiated twice, all TPAs and SSCs are advised to please fill all the details related to the termination request like reason of termination and supporting document to avoid unnecessary rejection.
Two Factor Authentication (2fa) - OTP Notification Process	1. Establishment 2. TPA 3. Sector Skill Council (SSC)	User Login	There was no authentication were applicable.	For enhanced security, OTP based authentication (2 Factor Authentication/2 FA) has been implemented for all Admin Users (except Candidates) in Apprenticeship Portal. The steps to be followed by the Users while logging to the portal: 1. After entering the User Id and Password for login, Portal asks for a Mobile Number to send the OTP. 2. Once provided, an OTP is sent to the entered Mobile Number. 3. After the User enters the OTP received, he/she would successfully login to the Portal and Mobile Number gets tagged to the User Profile in the Portal. 4. For every new session of login, OTP would be sent to the Mobile Number entered as above. **Note:** Please ensure the correct Mobile Number is entered for the corresponding User credentials.